

Complaints and Coroners Interactive workshop



Friday 2 Dec 2022

Mercure Haydock Hotel, Penny Lane, St Helens, WA11 9SG

Agenda

Time	Activity
0900 – 0915	Coffee and registration (poster set-up*) <i>(*if you are a poster presenter and attending both sessions, please feel free to set-up your poster on arrival)</i>
0915 – 0920	Welcome & Housekeeping <i>Dr Audrey Low & Dr Jenny Nixon</i>
0920 – 0925	Introduction to complaints <i>MDU – Dr Samantha Bell</i>
0925 – 0945	Real life examples: interactive small group work 1 <i>Dr Ellen Bruce and team</i>
0945 – 0955	Discussion, feedback, and reflection part 1 <i>MDU, Dr Ellen Bruce and team</i>
0955 – 1015	Complaints: process and handling <i>MDU – Dr Samantha Bell</i>
1015 – 1035	Real life examples: interactive small group work 2 <i>Dr Ellen Bruce and team</i>
1035 – 1045	Discussion, feedback and reflection part 2 <i>MDU, Dr Ellen Bruce and team</i>
1045 – 1115	Coffee break
1115 – 1135	An “average” afternoon on the medical admissions unit <i>Dr Vicky Price</i>
1135 – 1155	Coroners: inquests and witness statements <i>MDU – Dr Samantha Bell</i>
1155 – 1215	The coroner’s court and the aftermath <i>Dr Vicky Price</i>
1215 – 1230	Discussion, feedback and reflection part 3 <i>MDU and Dr Vicky Price</i>
1230	Lunch & networking

This meeting has been sponsored by AbbVie. AbbVie will not influence, participate or be involved in the event (e.g. preparation of materials, delivery of educational content) as part of this sponsorship agreement.

Objectives

- To understand the complaints process and to develop skills to respond to and resolve a complaint.
- To understand the coronial process and to develop skills in writing a witness statement and producing evidence at coroner's court.
- To reflect on how complaints and inquests are part of GMC good medical practice and how these feed into the appraisal process for trainees and consultants.

Faculty

Dr Samantha Bell

Sam studied medicine at Guy's Hospital Medical School, was awarded a BSc in physiology and qualified as a doctor in 1992. After gaining MRCP she then went on to train as a GP, gaining MRCGP (distinction) in 2003. She obtained an LLM in Health Care Ethics and Law in 2015. Sam worked as a GP principal in Hertfordshire before joining the Medical Defence Union as a medico-legal adviser in 2015.

Dr Ellen Bruce

Ellen is a consultant rheumatologist and joint clinical lead at Manchester Royal Infirmary. Her interests include adolescent rheumatology and she does regular clinics with a paediatric rheumatologist. Her other interests include early inflammatory arthritis and ultrasound as well as undergraduate education.

Dr Laura Chadwick

Laura is a rheumatology and general internal medicine ST6 trainee in Mersey. She has an interest in leadership and education, and recently completed a year as a Royal College of Physicians chief registrar at Liverpool University Hospitals NHS Foundation Trust prior to commencing maternity leave.

Dr Audrey Low

Audrey is a consultant rheumatologist at Salford Royal Hospital, part of the Northern Care Alliance NHS Foundation Trust. Her interests include biological and other therapeutics in inflammatory arthritis, pharmacoepidemiology and medicines safety. She is the biologics lead for the department. Her other interests are in undergraduate and postgraduate education.

Dr Jenny Nixon

Jenny is a consultant rheumatologist working at the Countess of Chester Hospital and has been Training Programme Director for Rheumatology in Mersey since 2019. She has been co-secretary of the NWRC since 2019. She has a clinical interest in axial spondyloarthritis and is interested in medical education.

Dr Vicky Price

Vicky is a consultant acute physician working at the Liverpool University Hospitals Foundation Trust. She has had various roles in the acute medical unit including mortality lead and end of life lead. She is currently the Secretary for Society for Acute Medicine and proud founder member of the Acute Medicine Podcasts (AMP).

Dr Mia Rodziewicz

Mia is an ST6 trainee in rheumatology and general internal medicine. She has an interest in systemic lupus erythematosus and is currently undertaking a Medical Research Council Clinical Fellowship in Pharmacology and Therapeutics at the University of Manchester.

Dr Lisa Waters

Lisa is a consultant rheumatologist and acute medic at Manchester NHS Foundation Trust (Wythenshawe). She has an interest in leadership and is currently the clinical lead for same day emergency care (SDEC) at Wythenshawe and is a Royal College of Physicians tutor.

North West Rheumatology Club Winter 2022 Meeting

Mercure Haydock Hotel, Penny Lane, St Helens, WA11 9SG

Friday 2 December 2022

Hosts:

Dr Ajay Abraham, Dr Emmanuel George, Dr Ines Soares
Wirral University Teaching Hospital NHS Foundation Trust

Organising committee:

Dr Audrey Low, Salford Royal Hospital, Northern Care Alliance NHS Foundation Trust
Dr Jennifer Nixon, Countess of Chester Hospital NHS Foundation Trust

Agenda

Time	Activity
1300 – 1345	Registration and poster set-up / judging / viewing <i>(Poster judging from 1315 – 1345)</i>
1345 – 1350	Welcome and housekeeping – Dr Audrey Low
1350 – 1510	Oral presentations
1510 – 1540	Poster viewing / judging and refreshments
1540 – 1625	Interactive case presentations
1630 – 1700	Guest speaker – Julia Middleton <i>Title: Leadership and Cultural Intelligence</i>
1700 – 1730	Business meeting Presentation of prizes
1800	Dinner

Oral presentations 1350 – 1510
(8mins + 2mins questions)

1350

Pilot study to determine whether skin blood flow, oxygenation and skin colour are related in patients with systemic sclerosis

G Dinsdale¹, C Heal², J Manning¹, S Wilkinson³, J Wilkinson², M Dickinson⁴, A Herrick³, A Murray³

1. Department of Rheumatology, NCA, Salford, UK. 2. Centre for Biostatistics, University of Manchester, Manchester, UK. 3. Scleroderma and Raynaud's Research Group, University of Manchester, UK. 4. Dept. of Physics and Astronomy, University of Manchester, UK

Presenter name: Andrea Murray

Job role: Senior lecturer

1400

The relationship between self-reported adherence, drug levels and tumour necrosis factor inhibitor response in psoriatic arthritis

P Curry¹, A Morris¹, M Jani^{2,3}, H Chinoy², A Barton^{1,2}, J Bluett^{1,2}

1. Versus Arthritis Centre for Genetics and Genomics, Centre for Musculoskeletal Research, The University of Manchester, United Kingdom. 2. NIHR Manchester Biomedical Research Centre, Central Manchester NHS Foundation Trust, Manchester Academic Health Science Centre, United Kingdom. 3. Centre for Epidemiology Versus Arthritis, Manchester, United Kingdom

Presenter name: Philippa Curry

Job role: PhD student

1410

Using the BSR Lupus audit as a springboard to improve management of SLE in the outpatient clinic

R Benson¹, C Cotton², I Soares³, D Mewar², Z McLaren²

1. Rheumatology, Countess of Chester NHS Foundation Trust, Chester. 2. Rheumatology, Liverpool University Hospitals NHS Foundation Trust, Liverpool. 3. Rheumatology, Wirral University Teaching Hospital NHS Foundation Trust, Wirral.

Presenter name: Rosalind Benson

Job role: ST7 rheumatology

1420

Predicting progression from undifferentiated connective tissue disease to definite connective tissue disease: A systematic review and meta-analysis

S Dyball^{1,2}, M Rodziewicz^{1,2}, C Mendoza Pintos³, I Bruce^{2,4}, B Parker^{2,4}

1. Centre for Epidemiology Versus Arthritis, Division of Musculoskeletal and Dermatological Sciences, Faculty of Biology, Medicine and Health, University of Manchester, Manchester Academic Health Science Centre, Stopford Building, Oxford Road, Manchester, UK. 2. The Kellgren Centre for Rheumatology, NIHR Manchester Musculoskeletal Biomedical Research Unit, Manchester University Hospitals NHS Foundation Trust, Manchester, UK. 3. Systemic Autoimmune Diseases Research Unit, Specialties Hospital UMAE, Mexican Social Security Institute, Puebla, México.

4. National Institute for Health Research Manchester Biomedical Research Centre, Manchester University NHS Foundation Trust, The University of Manchester, Manchester, UK

Presenter name: Sarah Dyball

Job role: Clinical research fellow

1430

Evaluation of the Early Inflammatory Arthritis pathway: a quality improvement project

A Kouvatso¹, P Watson^{1,2}, E Bruce²

1. Division of Medical Education, Faculty of Biology, Medicine and Health, University of Manchester.

2. Manchester University NHS Foundation Trust (MFT)

Presenter name: Ariadni Kouvatso

Job role: Year 5 medical student

1440

Clinical triage: Investing in the front door

E MacPhie, S Fish, A Madan, C Rao, S Horton

Lancashire & South Cumbria NHS Foundation Trust

Presenter name: Elizabeth Macphie

Job role: Consultant rheumatologist

1450

All-cause mortality and the incidence of cancer in patients with moderate-to-severe SLE: Results from the British Isles Lupus Assessment Group Biologics Registry (BILAG-BR)

M Rodziewicz¹, S Dyball¹, E Sutton¹, A Aksoy¹, S McDonald¹, B Parker^{1,2}, I Bruce^{1,2}, on behalf of British Isles Lupus Assessment Group Biologics Register (BILAG-BR) consortium

1. Centre for Musculoskeletal Research, Faculty of Biology, Medicine and Health, The University of Manchester, Manchester, United Kingdom. 2. NIHR Manchester Biomedical Research Centre, Manchester University Hospitals NHS Foundation Trust, Manchester Academic Health Science Centre, Manchester, United Kingdom

Presenter name: Mia Rodziewicz

Job role: Clinical research fellow

1500

IL-13 inhibition used for atopic diseases is associated with risk of psoriatic arthritis

S Zhao¹, K Hyrich^{1,2}, Z Yiu¹, A Barton^{2,3}, J Bowes³

1. Centre for Epidemiology Versus Arthritis, The University of Manchester. 2. NIHR Manchester Biomedical Research Centre, Manchester University NHS Foundation Trust. 3. Centre for Genetics and Genomics Versus Arthritis, The University of Manchester.

Presenter name: Steven Zhao

Job role: Academic clinical lecturer

Interactive case presentations 1540 - 1625

(6 mins + 2mins questions)

1540

A rare manifestation of a rare disease

A Shivaji¹, A Anwar¹, R Patel², F Wood¹

1. Department of Rheumatology, University Hospitals of Morecambe Bay NHS Trust, Furness General Hospital, Barrow-in-Furness, Cumbria. 2. Department of Rheumatology, Manchester University NHS Foundation Trust, Manchester Royal Infirmary, Manchester

Presenter name: Ahmed Anwar

Job role: Senior house officer

1548

An unusual case of stroke

A Cheung, S Tetali, Y Nakhuda, LS Teh

Royal Blackburn Teaching Hospital

Presenter name: Annie Cheung

Job role: ST5 rheumatology

1606

Rheumatological consequences of a common chemotherapy agent

G Jones, G Firpo, J Christie

Rheumatology Department, Broadgreen Hospital, Liverpool University Hospitals NHS Foundation Trust

Presenter name: Giorgos Jones

Job role: ST6 rheumatology

1614

An unusual ulcer

Z Syrimi, A Alabi, K Putchakayala

Rheumatology Department, Mid Cheshire Hospitals NHS Foundation Trust

Presenter name: Zoe Syrimi

Job role: ST4 rheumatology

Guest speaker 1630 – 1700

Leadership and Cultural Intelligence

Presenter: Julia Middleton

Julia Middleton is the founder and former chief executive officer of Common Purpose, an international charity that runs leadership development programmes across the world. The charity's aims are to "develop leaders who can cross boundaries, both at work and in society." Julia is a campaigner for the progression of diverse leaders in civil society. She is also the founder of Women Emerging, a movement redefining leadership to find an approach to leadership that resonates with women. She is the author of bestselling books *Beyond Authority: Leadership in a Changing World* and *Cultural Intelligence: The Competitive Edge for Leaders Crossing Borders*.

Poster presentations

(Poster judging between 1315-1345 and 1510-1540)

Poster no.	Title & Authors Key: <u>Presenting author</u>
1.	<p>Assessing the health equity impacts of smartphone-based remote monitoring in people with rheumatoid arthritis: a stakeholder engagement workshop <u>M Al-Attar</u>¹, A Crawford^{2,3}, A Gambin³, S Ali⁴, W Dixon^{1,4}, S van der Veer⁵</p> <p>1. Rheumatology, Salford Royal Hospital, Northern Care Alliance NHS Foundation Trust, Manchester, UK. 2. Department of Psychiatry, University of Toronto, Toronto, ON, Canada. 3. The Centre for Addiction and Mental Health, University of Toronto, Toronto, ON, Canada. 4. Centre for Epidemiology Versus Arthritis, University of Manchester, Manchester, UK. 5. Centre for Health Informatics, Division of Informatics, Imaging and Data Science, University of Manchester, Manchester, UK. Presenter name: Mariam Al-Attar Job role: IMT 3 trainee</p>
2.	<p>Treatment response to intramuscular steroids in patients living with rheumatoid arthritis: an exploratory analysis using tracked daily symptoms <u>M Al-Attar</u>¹, J Gandrup², S van der Veer³, W Dixon^{1,2}</p> <p>1. Rheumatology Department, Salford Royal Hospital, Northern Care Alliance NHS Foundation Trust, UK. 2. Centre for Epidemiology Versus Arthritis, University of Manchester, UK. 3. Centre for Health Informatics, Division of Informatics, Imaging and Data Science, University of Manchester, UK Presenter name: Mariam Al-Attar Job role: IMT 3 trainee</p>
3.	<p>How can we help doctors starting in Rheumatology? <u>R Benson</u>¹, E Appleby², C Gledhill-Flynn², K Maxey³, D Southam³, J Little², P Watson⁴</p> <p>1. Countess of Chester NHS Foundation Trust, Chester. 2. Stepping Hill Hospital, Stockport. 3. British Society for Rheumatology. 4. Manchester University NHS Foundation Trust Presenter name: Rosalind Benson Job role: ST7 rheumatology</p>
4.	<p>Sharing our experiences and initial findings of rolling out patient initiated follow-up <u>S Fish</u>, L Affleck, L Ashcroft, J Brazendale, S Gilbert, C Greenall, S Horton, A Madan, K Moon, N Foreman, C Rao, E MacPhie Lancashire & South Cumbria NHS Foundation Trust Presenter name: Sarah Fish Job role: Consultant physiotherapist</p>
5.	<p>Auditing language, interpreting and clinical outcomes in early inflammatory arthritis – time to translate principle into practice? <u>S Hopping</u>, S Haque Wythenshawe Hospital, Manchester University NHS Foundation Trust Presenter name: Stephen Hopping Job role: Clinical fellow in Acute Medicine</p>

6.	<p>Function is impaired during patient-reported idiopathic inflammatory myopathy flares - results from a longitudinal smartphone-based study <u>G Howard</u>¹, N Krogh², W Dixon^{3,4,5}, H Chinoy^{1,4,5}, A Oldroyd^{1,3,4,5} 1. Centre for Musculoskeletal Research, University of Manchester, Manchester Academic Health Science Centre, Manchester, UK. 2. ZiteLab, Copenhagen, Denmark. 3. Centre for Epidemiology Versus Arthritis, University of Manchester, Manchester, UK. 4. Department of Rheumatology, Salford Royal Hospital, Northern Care Alliance NHS Foundation Trust, Salford, UK. 5. NIHR Manchester Biomedical Research Centre, Manchester University NHS Foundation Trust, Manchester Academic Health Science Centre, Manchester, UK Presenter name: Georgia Howard Job role: Medical student</p>
7.	<p>Using a Genetic PROBability tool (G-PROB) to aid diagnosis of patients with inflammatory arthritis: results from the Norfolk Arthritis Register <u>R Hum</u>¹, S Sharma¹, N Nair¹, S Viatte¹, C Yap¹, J Humphreys¹, A MacGregor², M Yates², M Soomro¹, S Verstappen¹, P Ho¹, A Barton¹, J Bowes¹ 1. Centre for Genetics and Genomics, The University of Manchester, Manchester, UK. 2. Norwich Epidemiology Centre, University of East Anglia, Norwich, UK Presenter name: Ryan Hum Job role: Academic Clinical Fellow in Rheumatology ST3</p>
8.	<p>Clinical triage and targeting education to improve quality of referrals <u>E MacPhie</u>, S Fish, A Madan, C Rao, S Horton Lancashire & South Cumbria NHS Foundation Trust Presenter name: Elizabeth Macphie Job role: Consultant rheumatologist</p>
9.	<p>Is radiographic osteopenia a valid indication for Bone Densitometry in 2022? - A service evaluation <u>N Powrie</u>^{1,2}, E McLernon¹, K Stansfield¹, A Ismail¹ 1. Stockport NHS Foundation Trust. 2. University of Derby Presenter name: Neil Powrie Job role: DXA lead radiographer</p>
10.	<p>Methotrexate-induced osteopathy: A rare side effect of methotrexate <u>H Myatchitsu</u>, J Dawson, K Malik St Helen and Knowsley NHS trust Presenter name: Job role: IMT3 trainee</p>
11.	<p>A case of anti-TNF induced psoriasiform eruption with acral pustulosis <u>A Southwell</u>¹, J Little¹, A Foulkes^{2,3} 1. Department of Rheumatology, Stepping Hill Hospital. 2. Department of Dermatology, Stepping Hill Hospital. 3. The Dermatology Centre, Salford Royal NHS Foundation Trust Presenter name: Alice Southwell Job role: IMT2 trainee</p>

12.	<p>A case of new-onset diplopia suspected to be mononeuritis multiplex in a young man shortly after SARS-CoV-2 vaccination</p> <p><u>A Storrie</u>¹, RM Hum¹, J Lilleker², P Ho¹</p> <p>1. The Kellgren Centre for Rheumatology, Manchester Royal Infirmary, Manchester University NHS Foundation Trust, Manchester, UK. 2. Manchester Centre for Clinical Neurosciences, Salford Royal NHS Foundation Trust, Salford, UK</p> <p>Presenter name: Alice Storrie</p> <p>Job role: F2 doctor</p>
13.	<p>Case series: Unusual presentation of vasculitis - Lumps and bumps</p> <p><u>T Suhail</u>, D Mewar</p> <p>The Royal Liverpool and Broadgreen University Hospital, Liverpool</p> <p>Presenter name: Taqdees Suhail</p> <p>Job role: ST4 rheumatology</p>